

# **Administrative Assistant – Property Management**

**Location:** Position Type/Classification:

Lawrenceville, NJ Full-Time / Exempt

Reporting To: Compensation/Salary Range:

Property Manager \$45,000/year

# **Organization Overview**

Everyone needs a safe, secure place to thrive – a place where one can safely sleep. Homes by TLC provides permanent service-enriched affordable housing to the Mercer County Community. The Administrative Assistant – Property Management supports a caring team of individuals who provide on-going support to the community, based on individual needs and goals.

### **Essential Job Functions**

- Input data (AppFolio) and maintain up-to-date client files
- Organize and maintain property keys
- Compile new tenant move in packets
- Collect rent
- Answer telephones, transfer calls, retrieve and communicate messages
- Create and execute tenant mailings, notices and packets
- Interact positively with clients, volunteers, and visitors
- Perform general administrative duties to include but not limited to: reserving meeting space, ordering food for larger meetings, photocopying, faxing, mailing, and filing
- Review security camera footage
- Ensure and protect agency, employee, and client confidentiality
- Schedule, monitor and update calendars

## **Job Competencies**

- Trauma-Informed Approach
- Adaptability
- Strong Interpersonal skills
- Independent, proactive thinking
- Strong verbal and written communication skills
- Analytical thinking
- Active listening skills
- Collaboration skills

- Strong interpersonal skills
- Attention to detail

#### **Technical Skills**

• Proficiency in Microsoft Office Suite and Google platform

# **Minimum Requirements**

- Associate's Degree
- 5 years' administrative experience

# **Desired Qualifications**

• Bilingual fluency Spanish/English

# **Physical Demands**

This is largely a sedentary role, however, ability to lift files, open filing cabinets, bend and stand are necessary.

#### **Travel**

Some local travel may include accompanying or driving clients to events

### **Other Duties**

This job description is not designed to cover or contain a comprehensive listing of activities, duties or responsibilities that are required. Duties, responsibilities and activities may be added or change at any time.

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